

Eslam ahmed hassan elbatrawy

Al-Haram - Giza

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Career Objective:

Pursuing a challenging career in software quality control that utilize and enhance my educational background, as well as my skills.

Educational Background:

- May 2017 B.S. in Management information system, Advanced academy Al-haram
- Grade: Good

Extra Courses:

- 1- ISTQB foundation Level (CTFL)
- 2- Effective test case and bug report writing techniques
- 3- Mobile testing
- 4- Agile methodology
- 5- API
- 6- Performance testing

Certificates:

- ISTQB foundation level (CTFL)
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Work Experience:

- Oct 2020 : Present Software tester, Rowaad

Job tasks:

- Reviewing software requirements and preparing test scenarios
- Execute test cases and analyze results
- Analyzing test results on database impacts, errors or bugs, and usability.
- Reviewing and analyzing projects specifications
- Reporting and documenting technical issues
- Create logs to document testing phases and defects
- Report bugs and errors to development teams
- Monitor applications and software websites.
- Carry out stress testing, performance testing, functional testing, and scalability testing
- Work towards departmental and project deadlines
- Work on multiple projects at one time

- Jan 2020 : Feb 2020 Software tester, Meraki

Job tasks:

- Detect and track software defects
- Monitor the bugs fixed and retested
- Execute all levels of testing (System, Integration, and Regression)
- Design the quality acceptance report for the client

- Sep 2018: Jan 2019 IT (Help desk), Grout sourcing Company

Job tasks:

- Resolving problems with networks and other computer systems
- Diagnosing system errors and other issues
- Installing or changing software to fix issues
- Remotely accessing hardware or software to make changes and fix problems

- Mar 2015: Jan 2016 Customer service, El Saudi Company

Job tasks:

- Handle and resolve customer complaints
- Respond promptly to customer inquiries
- Process orders, forms, applications and requests

▪ **Internship Experience:**

- Feb 2019: Jun 2019 Testologic Company for software testing services

Achievements:

- Work on real project and write test cases from software requirements specifications
- Discover bugs from software and from software requirements specifications
- Monitor the bugs fixed and retested
- Design the quality acceptance report for the client
- Perform testing and validation on frontend (website) and backend (admin module)
- Report bugs on TFS
- Perform regression, Integration, System testing

Skills:

Technologies Skills:

- Web testing
- Mobile testing
- Creating and executing test scenarios, test cases
- Implementing test design techniques
- Hunting, reporting and monitoring different bugs types

Language Skills:

- Arabic, Mother tongue
 - English, Good command written and spoken
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Personal Information:

Date of Birth : 7 Feb 1994
Marital Status : Single
Nationality : Egyptian
Military Status : Completed

References furnished upon request